

Knowtion Health Demonstrates Strength of Security Protocols with SOC 2 Audit

The cybersecurity audit provides assurance that Knowtion Health complies with industry standards for protecting sensitive data.

BOCA RATON, Florida – May 1, 2024 – Knowtion Health announced the successful completion of its SOC 2® audit, a security compliance review that substantiates best practices for protecting healthcare data. In an era of increasing cyberthreats, the SOC 2 audit affirms the company's commitment to critical security standards for protecting and securing client data.

Established by the American Institute of Certified Public Accountants (AICPA), the SOC 2 examination is designed for organizations of any size, regardless of industry and scope, to ensure the personal assets of their potential and existing customers are protected. SOC 2 reports are recognized globally and affirm that a company's infrastructure, software, people, data, policies, procedures and operations have been formally reviewed.

The SOC 2 review was conducted by A-LIGN, a technology-enabled security and compliance partner. It is a widely recognized signal of trust and security.

“Our SOC 2 audit exemplifies our commitment to gold standards for data security protection and compliance,” said Jayson Yardley, CEO of Knowtion Health. “At a time when the healthcare industry has witnessed the impact of data security breakdowns on data integrity, accessibility and consumer trust, our efforts to regularly assess our security protocols that closely align with HIPAA requirements assure clients that we take this responsibility seriously. We're committed to protecting clients' data and, ultimately, their reputation.”

Knowtion Health is dedicated to threat prevention. The company invests in compliant workflows as well as email, text and IVR capabilities and regularly monitors payer regulations and legal oversight to ensure the services it provides meet industry standards for data security and protection. Knowtion Health engages A-LIGN to perform a SOC 2 assessment on an annual basis. The audit report is available to current and potential customers upon execution of a non-disclosure agreement.

Knowtion Health serves more than 500 hospitals nationwide and manages over \$4.6 billion annually in outstanding balance accounts for clients. Find out more at knowtionhealth.com.

About Knowtion Health

In a world where the balance of power and complexity in insurance denials favor payers, Knowtion Health delivers claim experts equipped with AI enabled technologies to help healthcare providers resolve insurance claims and recover low balance accounts to increase their revenue and optimize patient experience amid workforce shortages. Knowtion Health is backed by Sunstone Partners, a growth-oriented private equity firm that invests in AI- and Technology-enabled services and software companies. KnowtionHealth.com - You've Got This Now.

About A-LIGN

A-LIGN is the only end-to-end cybersecurity compliance solutions provider with readiness to report compliance automation software paired with professional audit services, trusted by more than 4,000 global organizations to help mitigate cybersecurity risks. A-LIGN uniquely delivers a single-provider holistic approach as a licensed CPA firm to SOC 1 and SOC 2 Audit services, accredited ISO 27001, ISO 27701 and ISO 22301 Certification Body, HITRUST CSF Assessor firm, accredited FedRAMP 3PAO, authorized CMMC C3PAO, PCI Qualified Security Assessor Company, and PCI SSC registered Secure Software Assessor Company. Working with growing businesses to global enterprises, A-LIGN's experts and its compliance automation platform, A-SCEND, are transforming the compliance experience. For more information, visit www.A-LIGN.com.

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