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RSource Ranks as a Top Partner with Black Book for 2021

From RCM Solutions Survey, Black Book Research, 2021

Boca Raton, FL – Dec 16, 2021 - RSource, a leader in third-party payer solutions to improve revenue cycle performance for some of the largest health systems in the country, announced today its national ranking as a top vendor in the [2021 Black Book Research survey](#). The rating is based on a series of satisfaction polls of 486 hospital and health system chief financial officers, vice presidents of finance and RCM and business office managers.

More than 1,300 hospital financial team members evaluated 211 vendors to determine the top-performing. Vendors were ranked based on 18 indicators of customer satisfaction, operational excellence, client experience and loyalty. The performance indicators are published in more detail at: [Black Book Research 18 Key Performance Indicators](#).

"We are incredibly proud of the RSource team for ranking in the Black Book survey in 2021 and thrilled to earn this top industry recognition," said Jayson Yardley, President of RSource. "The trust, confidence and satisfaction providers recognize in our team is greatly appreciated and reflected in this prestigious award."

"Revenue cycle management remains the most pressing strategic focus in health systems nationwide, with system transformation vendors, solutions optimization consultants and RCM outsourcing firms in huge demand as the industry confronts the lingering effects of the pandemic on financial operations," said Black Book's Managing Partner Doug Brown.

Yardley added, "As an organization we're passionate about improving the patient experience, increasing and accelerating claims resolution for hospitals and health systems, and relieving financial claim liabilities for patients."

About Black Book Research

Black Book Research surveys healthcare executives and frontline users about their current technology and service partners and awards top-performing vendors recognition based on indicators of client experience, loyalty and customer satisfaction. This year's ranking is the result of 1,302 hospital financial team members' responses from more than 486 healthcare provider organizations.

About RSource

RSource helps hospital revenue cycle departments increase and accelerate third-party payer claims resolution to improve their bottom line, improve the patient experience and relieve patients of financial liabilities through the resolution of denied and complex claims.